

Job Description

Seafront Cleansing Supervisor



Role Profile	Operational
Service/Team	Environment / Seafront Operations
Reports to	Senior Ranger
Responsible for	Casual staff
Number of posts	1
Post number	10228

My job improves the quality of life for the people of Bournemouth, Christchurch and Poole by ensuring the seafront and all associated outside areas are maintained to the highest standards of cleanliness which provides safe and clean facilities for all members of the public.

Career Grade BCP Band E

Job Overview

Supervise a team of casual staff in cleaning and maintaining the seafront to the standards specified by the Senior Ranger, carrying out and organising works such as litter picks and sand clearance. To also provide the highest level of customer service to all members of the public and support to the wider Seafront Operations Team.

Key Responsibilities

- To act as a lead for casual staff, allocating work and coaching others
- To maintain standards of cleanliness across a specified area of responsibility by keeping the seafront clear of litter, debris and foliage, correct disposal of contaminants and dangerous items, as well as clearing of access routes, paths, promenades and excess sand deposits
- To operate departmental vehicles, specialist equipment and plant as and when required and be responsible for basic checks, safety, cleanliness and safe keeping of equipment whilst in use
- To assist in daily/weekly checks across all seafront facilities to ensure all defects are reported for repair in a timely manner
- To ensure the security of the seafront and associated facilities by securing all areas in accordance with the laid down procedures
- To provide a helpful and courteous service to all members of the public by assisting with general enquiries where possible
- To comply with all Health and Safety policies and procedures
- To undertake any other duties from time to time commensurate with the grade and responsibilities of the post

Specific Qualifications and Experience

- Significant experience of working with the public in any setting, demonstrating an appreciation for diversity in both customers and colleagues, considering their specific needs
- Previous experience in the use and basic maintenance of small plant, machinery and driving of departmental vehicles
- Previous experience of handling and disposing of sharps and other dangerous items
- Previous experience in the application of pesticides including choice (environmental impact), timing and storage (PA1 and PA6 certificate)
- Previous experience of health and safety regulations and procedures

Personal Qualities & Attributes

- Excellent attention to detail
- Plan and organise own workload and that of the team, including some prioritisation of non-standard work
- Strong communication and interpersonal skills
- Encourage and listen to new ideas from everyone and be positive about change
- Excellent customer care skills
- Self-motivated and able to work with minimal supervision
- Ability to work well within a team, building supportive, positive and trusting relationships with others

Job Requirements

- Work requires physical effort and risk to personal safety
- Elements of work are likely to be performed in challenging environmental/weather conditions
- Valid, full UK Driving Licence for work purposes
- Flexibility to work in various locations across Bournemouth, Christchurch and Poole Seafront as required
- Must be able to travel to and from work, using public or other forms of transport where they are viable, or by holding a valid UK driving licence with access to own or pool car
- Flexible working – weekends and bank holidays as required and in line with the needs of the business
- The post holder is expected to work longer hours as required during the peak summer months and no annual leave will be allowed during these periods. Time will be taken off in lieu during the winter