## **Job Description**

# **Asset Engineering Manager**

Role Profile Leadership Grade Service/Team Customer and Property

Reports to Head of Engineering Services

Responsible for Circa 20 across a range of professional areas of work

Number of posts 1

Post number 103683

My job improves the quality of life for the people of Bournemouth, Christchurch, and Poole by leading in effective management of the highway-based asset in accord with government requirements and to accepted industry engineering standards

#### **Job Overview**

To lead and manage a variety of staff across a range of professional areas of work in the delivery of the council's Asset Engineering Service to ensure that the BCP transportation related network is fit for purpose and maintained to safe standards

**Key Responsibilities** 

- To lead in efficiently managing the service provision of the Asset Engineering Manager to ensure advice is provided to the council across technical design disciplines and in accordance with statutory, national and local requirements.
- As a member of the Service Management Team provide a lead on strategic direction for the service in accord with both corporate requirements and customer needs.
- To assist the Head of Engineering to develop the wider service as a member of its Service Management Team and in their absence, represent the Head of Engineering Services on Engineering related matters.
- To lead on improving the highway network through strategic delivery of all highway improvement and asset management projects
- To lead in strategy development of policy, plans and relevant business to the service area
- Accountable for the delivery and performance of a service against current and future objectives
- To make evidence-based decisions, negotiate with third parties and manage risk as necessary to deliver quality and value for money for the service.
- Be responsible for the recruitment, management, development, wellbeing, of staff in the service to enable high standards of performance and customer service.
- Ensure that appropriate workforce planning and performance management is in place to enable effective service delivery and ensure performance issues are dealt with promptly
- Manage and develop others to achieve strategic aims and best possible organisational performance through the creativity and innovation of its people
- Set clear and realistic objectives ensuring they fit with the corporate purpose; monitor progress against objectives and provide feedback
- · To lead in strategy development of policy, plans and relevant business to the service area
- To lead and manage both the routine highways civil engineering and highway structures maintenance functions in respect of inspections and delivering works within revenue budget.

#### **Key Responsibilities (Continued)**

- To lead and manage the revenue, routine street lighting maintenance and capital renewal policies and to deliver annual programmes within budgets and in line with corporate objectives, stakeholder needs and carbon footprint reduction
- To manage the highway condition, associated survey programme and a variety of capital scheme development programmes to maximise the value of the highway asset within the budgets available
- To liaise with Members, Senior Management, external stakeholders, other Units and the general public in providing for prioritised solutions to complex projects in accord with need while dealing with any conflicts that may arise.
- To represent and promote the Council's highway asset management service and/ or provide specialist input to both internal and external meetings to ensure that the service issues are appropriately represented
- Manage and use allocated budget and resource effectively and flexibly to ensure delivery of service objectives within budget and in accordance with the Council's financial regulations
- To procure consultancy and contractor services to support the delivery of services and works including the use of the NEC form of contract for works and services undertaken by the Engineering Section, other areas of the Unit and at times for other Service Units of the Council.
- To act on behalf of the council as Project Manager, Service Manager or Supervisor as defined by the NEC contract and to represent the Council in contractual and legal negotiations
- To represent the council where appropriate in a professional manner that safeguards the reputation of the council; promoting a positive perception of the service and developing a culture of providing excellent customer care to all service users.
- To establish and maintain credible and effective working relationships, both internally and with external organisations.
- To work positively and proactively with the Communications Team at the operational level, to ensure effective communications with the media and the public regarding the Unit's role and service.
- Communicate team contributions, lessons learned and successes to stakeholders and share feedback
- Represent and promote the service, providing specialist input and handling complex questions or contentious objections through close liaison with Member, key stakeholders and the public.

### Specific Qualifications and Experience

- Engineering related degree and further professional qualification in a relevant subject or be able to demonstrate equivalent knowledge, skills and experience
- Professional competence in relation to engineering
- Specialised knowledge and commercial awareness gained through extensive experience in range of areas of work
- Management qualification or equivalent relevant experience
- Member of a professional body, e.g. ICE, CILT, CIHT
- Experience in strategic and operational management of engineering related services and functions
- Leadership of high-profile innovative projects or policy development which have a wider ranging impact and reputational risk for the council
- Manage budgets, resources and funding within the context of Local Government and the future plans of the council
- Thorough knowledge of project management gained through extensive experience

#### **Personal Qualities & Attributes**

- High level of resilience, attention to detail, emotional intelligence, calm under pressure
- Understand the importance of diverse talent during recruitment and development practices
- Role model enthusiasm and commitment to delivering excellent services which have considered the diverse needs of customers
- Enables each team member to use their full range of skills, and develop whole teams to support and understand each others work
- Develop effective and lasting solutions to problems which align with the council values and where there are a range of options and the information is unclear or conflicting
- Build and present a case, influencing and engaging with stakeholders who may have differing opinions
- Open and transparent approach to leadership, using any negative feedback as an opportunity to improve
- Lead on the resolution of contentious, complex or escalated issues in a highly persuasive, supportive and sensitive way

#### Job Requirements

 Must be able to travel, using public or other forms of transport where they are viable, or by holding a valid UK driving licence with access to own or pool car.