**Person Specification**

**Title: Plumbing Apprentice**

**Department: Housing**

**Section: Housing - Maintenance Delivery (BBML)**

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|  | **Essential** | **Desirable** |
| ***Please number each item within each section and order in level of importance.***  | *🗸 Tick as appropriate* |
| **Qualifications & Training**The qualifications and/or training required to undertake the role. |
| 1. | A good level of academic achievement to date, e.g., English and Maths at grade 4-9 or equivalent and/or A Levels and/or relevant NVQ Level | **🗸** |  |
| 2. | Enrol at college and work towards NVQ Level 3 Qualification  | **🗸** |  |
| 3.  | Attend any other training, as required | **🗸** |  |
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| Achievement & ExperienceThe level of experience/achievement required the post holder will have undertaken of the item specified. |
| 1. | Experience of working accurately and to deadlines  | **🗸** |  |
| 2. | Experience of working independently and using initiative | **🗸** |  |
| 3. | Experience of working as part of a team | **🗸** |  |
| 4. | Experience within the Plumbing trade |  | **🗸** |
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| **Knowledge**The knowledge and level of understanding the post holder must have of the item specified. |
| 1. | Knowledge of Plumbing trade |  | **🗸** |
| 2.  | Knowledge of the construction/housing industry  |  | **🗸** |
| 3. | Knowledge of Health & Safety legislations |  | **🗸** |
|  |  |  |  |
| **Skills**The level of skill is required to undertake the item specified. |
| 1. | Practical, problem solving skills | **🗸** |  |
| 2. | Ability to use initiative and work flexibly as part of a team | **🗸** |  |
| 3. | Ability to work in a wide variety of work environments and interact with residents, clients and colleagues professionally and appropriately | **🗸** |  |
| 4. | Ability to organise and prioritise your full-time work and college work, to complete tasks fully and on time | **🗸** |  |
| 5. | Ability to work under pressure and within targets | **🗸** |  |
| 6. | Methodical way of working, ensuring high qualities of work | **🗸** |  |
| 7. | Ability to work accurately, with attention to detail | **🗸** |  |
|  |  |  |  |
| **Qualities and Attitude**The qualities and attitude the post holder must demonstrate. |
| 1. | Tactful, diplomatic and courteous towards customers and colleagues alike, treats others fairly and embraces diversity | **🗸** |  |
| 2. | Self-motivated with a willingness to learn and undertake training, as necessary | **🗸** |  |
| 3. | Good time keeping skills | **🗸** |  |