

# Job Description

## Seafront Land Train Driver



### Role Profile

Service/Team	Destination & Culture / Seafront Operations
Reports to	Senior Ranger
Responsible for	N/A
Number of posts	6
Post number	9714

**My job improves the quality of life for the people of Bournemouth, Christchurch and Poole** by operating of the seafront land train service in providing a safe, clean and inclusive seafront destination for all members of the public.

Career Grade Casual

### Job Overview

To operate and drive the seafront land train in accordance with the highway code and BCP Council land train driving regulations, whilst providing the highest level of customer service to all members of the public and support to the Seafront Operations Team.

### Key Responsibilities

- To provide an efficient land train service on Bournemouth and Poole Seafront and Hengistbury Head by driving the seafront land train in compliance with laid down procedures
- To liaise with the Senior Ranger to ensure a safe service and provide relevant information with regards to the day-to-day operation
- To supervise the general conduct of land train customers to ensure their safety at all times
- To ensure all land trains are always safely removed from and returned to the land train garage
- To keep all land trains sufficiently clean and tidy (internal/external) to maintain the operation
- To ensure the security of the seafront and associated facilities by securing all areas in accordance with the laid down procedures
- To provide a helpful and courteous service to all members of the public by assisting with general enquiries where possible
- To comply with all Health and Safety policies and procedures
- To undertake any other duties from time to time commensurate with the grade and responsibilities of the post

### Specific Qualifications and Experience

- To hold a valid Public Service Vehicle (PSV) Driving License
- Previous experience of working with the public
- Basic mechanical knowledge

### Personal Qualities & Attributes

- Able to follow and understand set policies and procedures
- Excellent attention to detail
- Effective time management skills and ability to prioritise essential tasks
- Strong communication and interpersonal skills
- Good customer care skills
- Self-motivated and able to work with minimal supervision
- Ability to work well within a team

### Job Requirements

- This role may involve manual handling
- Flexibility to work in various locations across Bournemouth, Christchurch and Poole Seafront as required
- Must be able to travel to and from work, using public or other forms of transport where they are viable, or by holding a valid UK driving licence with access to own or pool car
- Flexible working – weekends and bank holidays as required and in line with the needs of the business