



Role Profile

Reference Number	IFS002
Role Title	Youth Support Worker II
Directorate	Children's Services
Department	Inclusion and Family Services
Reports to	Youth Worker / Senior Youth Worker

Role Purpose

To support the delivery of programmes of positive, preventative, and early help activities that enhance the wellbeing of young people, support their personal, social and educational development, and enable them to achieve their potential.

The role will typically be based in a community setting or youth centre, working as part of a youth support team to deliver activities under the general supervision of a qualified Youth Worker.

Accountabilities

- Deliver planned and informal activities with young people as part of a defined programme, with supervision from qualified Youth Workers, to support young people in their self-development.
- Supervise young people participating in a range of activities to encourage their engagement whilst ensuring appropriate behaviour.
- Contribute to the planning of activities, including involving young people in choosing and shaping those activities, to ensure that they are engaging, challenging, fun while supporting the emotional and social development of young people.
- Build relationships with young people based on trust and respect, to engage them in the activities and ensure they feel safe, supported, and empowered.
- Help to engage with volunteers and the wider community to encourage their support and contribution to the youth programmes.
- Operate in accordance with defined safeguarding procedures and child protection processes so that the safety and wellbeing of young people is central to youth work activities.

Knowledge / Skills / Experience required

- QCF Level 2 qualification in Youth Work or equivalent.
- Experience of working with young people, including those with special educational and behavioural needs.
- Knowledge of issues and challenges facing young people.
- Knowledge of safeguarding and child protection procedures.
- Ability to deliver activities and respond to changing priorities and issues within a session.
- Ability to communicate with young people using tact and empathy.
- Ability to build relationships of trust and respect with a range of young people.

Dimensions of role

- This role does not have any supervisory or management requirements.
- This role does not manage any direct budgets.
- There is minimal planning requirement, with the role expected to deliver defined tasks and activities, responding to changing needs and situations as they arise in the sessions and reprioritising actions accordingly.

Notes

Date:	01/02/2021
Working Conditions:	<p>Aspects of the role that have a material impact on the nature of the job, once all reasonable actions have been taken to moderate or eliminate them:</p> <ul style="list-style-type: none"> • The role involves a variety of sitting, standing and walking, and the activities that the role will supervise will include physical activities/sports. • Some of the role holder's time will be spent outside either delivering activities or working in the community, and as such the role holder will be exposed to weather conditions. • The role will need to maintain concentration and composure when supervising activities and working with young people to ensure their safety. • The role holder will be working with vulnerable young people who are experiencing challenging situations. • The role will experience and need to manage frequent challenging and confrontational behaviour from young people.
Working Arrangements:	<ul style="list-style-type: none"> • The role may be required to work evenings and weekends.